

# **The Frugal Paradigm**

Developing a Conceptual Framework for Affordability-Driven Innovations

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# Agenda



- Understanding "frugal innovations"
- Bibliometric analysis
- Core insights
- A framework for "frugal innovation"
- Summary / research outlook

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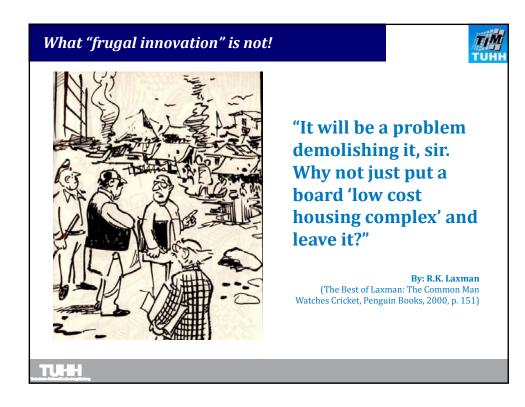
# What is "frugal", what is "innovation"?

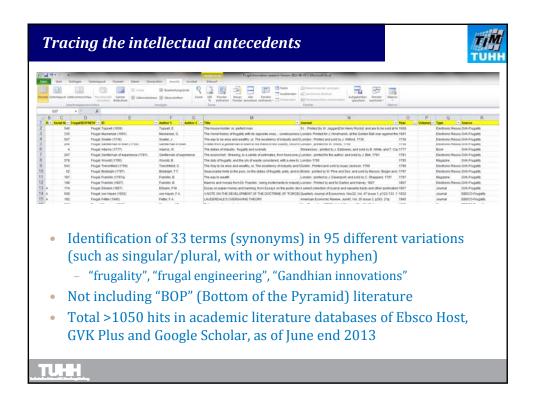


- "Frugal" is an adjective:
  - Meaning: economical in use or expenditure; prudently saving or sparing; not wasteful; entailing little expense; requiring few resources;
  - Antonyms: wasteful; extravagant; luxurious; lavish
  - Synonyms: Economical, thrifty, frugal all "imply careful and saving use of resources", e.g. prudent planning in the disposition of resources so as to avoid unnecessary waste or expense
- Innovation is a noun, which signifies
  - "the implementation of a new or significantly improved product (good or service), or process, a new marketing method, or a new organizational method in business practices, workplace organization or external relations." (OECD, 2007).

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## Bibliometric analysis



- A total of 590 publications were identified, of which 68 were journal articles:
  - The earliest article was from von Hayek (1932) titled *A Note on the Development of the Doctrine of 'Forced Saving'* in the Quarterly Journal of Economics (47:1, 123-133).
  - Most articles (44) published since 2010. Also Google search results show similar results.
- The largest number of articles (19) was published in marketing and consumer research related journals, followed by journals on technology management (7), those focused on emerging markets (6), and psychology (6).
- A content analysis confirmed such a division in focus: While around 46% of the published papers dealt with consumption issues, about one-third dealt with it as an "innovation phenomenon" (technologies, implications for R&D etc.)

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## Supporting preliminary studies



**Summarized Findings from 5 Cases** 









#### **Common Features**

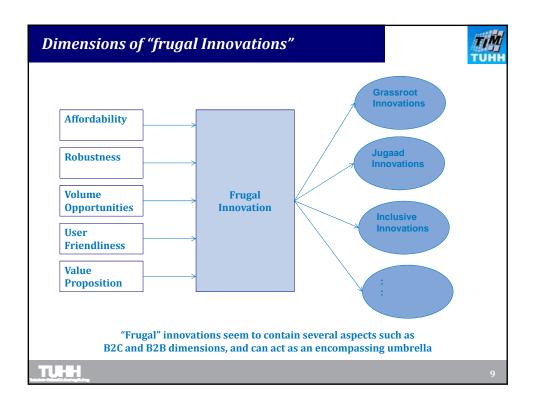
- Importance of an attractive value proposition
- Need for robustness
- Emphasis on user friendliness
- Need to reduce the overall cost of ownership
- Potential for volumebased business

### **Selected Implications for propositions**

- Solutions for problems "rooted in the present"
- High price sensitivity of the targeted customers
- Often absence of legacy systems  $\Rightarrow$  "product vacuum"
- Significant in-house R&D capabilities and access to cuttingedge knowledge at low cost
- Sophistication of solution not rooted in "the newest and most advanced technology" but in a "comfortable, robust, and affordable solution capable to uplift the standard of living to the next better level"

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### Summary & outlook



### **Proposing a definition**

"Frugal innovations seek to minimize the use of material and financial resources in the complete value chain with the objective of substantially reducing the cost of ownership/usage of a product while fulfilling or even exceeding pre-defined criteria of *acceptable* quality standards."

### **Future research**

- A co-citation analysis of the identified literature to identify the schools of thought that have shaped the scholarly discourse on frugal innovations.
  - Include literature on BOP in this analysis (?)
- Look into the demand for frugal products in industrialized nations and the possible differences in motives of consumers in accepting them, as well as at contextual similarities/dissimilarities to low-income consumers in developing nations.
- Implications for established firms (threat of cannibalizing own portfolio; long-term implications when consumers have higher purchasing power)



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